

Connecticut Department of Social Services (DSS)
Connecticut Medical Assistance Program (CMAP)

Responses to Frequently Asked Questions (FAQs) About CMAP's Response to COVID-19 (Coronavirus)

Updated: December 15, 2020

Below are responses to frequently asked questions about CMAP's response to the outbreak of COVID-19 (Coronavirus). Please carefully review all provider bulletins and other documents posted on the CMAP Web site, www.ctdssmap.com and check for updates, as we intend to continue providing updated guidance as necessary.

1. Does the provider need to use a software program with both video and telephone for telemedicine visit or can they just speak with the patient over the phone?

Response: Provider Bulletins 2020-09 and 2020-10 do not authorize audio only telephone as telemedicine services. Telemedicine must be an audio and video system with real-time communication between the patient and practitioner. Provider Bulletin 2020-14 does authorize telephone services (audio only) under specific circumstances.

2. The bulletin requires a written informed consent to be signed by the member prior to the start of telemedicine services. Is it possible to do obtain verbal consent instead of written consent?

Response: Yes, for the time period that PB 2020-10 is in effect (as part of CMAP's response to COVID-19), for CMAP purposes, the Department is waiving the requirement of written consent prior to starting telemedicine services. Providers must document that they obtained verbal consent from the member to provide telemedicine services and document that consent in the medical record. One potential alternative to obtaining traditional written informed consent is that providers include, as part of the software program used to provide telemedicine services, that the member affirmatively agrees to receive services by telemedicine as a condition of opening the telemedicine software encounter and the provider. If the provider chooses this option for obtaining written informed consent, the provider should maintain documentation on file that its telemedicine software program includes this disclaimer and consent. These options are permissible for CMAP purposes but do not supersede any other requirements that may apply to the provider, such as scope of practice or professional standards.

3. What is the appropriate place of service (POS) to use when billing for a telemedicine encounter?

Response: Providers should use POS 02 which will indicate that the service was rendered via telemedicine.

4. Is the CMAP Medicaid Management Information System (MMIS) billing system, operated by Gainwell Technologies, system ready to process and pay claims billed with POS-02?

Response: Yes, the MMIS is ready to accept claims with POS 02.

5. Is there a full list of approved billing codes?

Response Updated on 5/22/20: Please click on [APPENDIX 1: ELIGIBLE PROCEDURE CODES UNDER COVID 19 TELEMEDICINE/TELEPHONIC COVERAGE](#) for a list of all services that can be performed via synchronized telemedicine and /or telephonically. [APPENDIX 1](#)

6. What medical telemedicine services are currently covered by CMAP?

Response: PB 2020-09 authorizes coverage of telemedicine for out-of-state surgeries and homebound individuals. PB 2020-10 temporarily expands telemedicine coverage to a much broader category of medical evaluation and management services effective for dates of service March 13, 2020 through the date that DSS notifies providers in writing that the COVID-19 public health emergency in Connecticut has ended. Provider Bulletin 2020-14 does authorize telephone services (audio only) under specific circumstances.

7. Are independent behavioral health practitioners required to physically be in the office when they render a telemedicine or telephone service to a member?

Response: No, independent practitioners in solo practices or in group practices are not required to be in the office when rendering a telemedicine or telephone service to a member.

8. As an independent practitioner, do I still need to add my provider specific modifier that I used prior to telemedicine in addition to the telemedicine modifier to the claim?

Response: Yes, independent behavioral health practitioners must still use the billing modifiers that were in place prior to the telemedicine policy. For telemedicine services, there will be two modifiers on a claim, the previous billing modifier and the telemedicine modifier. Clinical social workers use the modifier "AJ" and Licensed Marriage and Family Therapists, Licensed Professional Counselors, and Licensed Alcohol and Drug Counselors use the modifier "HO".

9. Regarding behavioral health services, as a DPH licensed behavioral health clinic, non-licensed and non-certified staff could provide services under the direction of a licensed behavioral health practitioner. Is that still the case for telemedicine and telephone services?

Response: Yes, only in behavioral health clinics that are licensed by DPH.

10. Regarding the physical location of the practitioner who works for a DPH licensed healthcare facility, does the practitioner still need to be in the clinic when rendering telemedicine or telephone services?

Response: DSS is waiving the DSS regulations regarding any limitation to the physical location of the practitioner when rendering telemedicine or telephone services.

11. For methadone maintenance services, providers are required to provide at least one counseling session per month. Can we do the required monthly counseling session via telemedicine or telephone?

Response: Yes.

12. Are there additional authorization requirements in order to provide services via telemedicine or telephone?

Response: No additional or different authorization procedures are required beyond the authorization requirements in place prior to issuing new policy on telemedicine.

13. As an FQHC, we were providing group psychotherapy and IOP on a face to face basis. Does PB 2020-25 allow us to provide group psychotherapy and IOP via telemedicine?

Response: Yes. Any practitioner or provider type that was rendering group psychotherapy, adult day treatment, intensive outpatient treatment and partial hospital treatment on a face to face (in-person) basis prior to PB 2020-25 may now conduct those group sessions via telemedicine (audio and video), but not audio-only telephone.

14. I understand that the codes for medication administration are hands-on care service codes. Under the current public health emergency, is DSS allowing licensed home health providers to perform these services via telemedicine or telephone?

Response: Correct, during the temporary effective period, until DSS notifies providers differently, the medication administration codes listed on the bulletin, that are normally done in the home with the patient, may now be done via telemedicine (audio and video) or telephonically (audio only). The Department is aware that the T1502 and T1503 codes are both for direct face to face administration of medications including intramuscular and subcutaneous injections. In an effort to reduce the transmission of the coronavirus, the Department is allowing these codes to be done via telemedicine or telephonically for prompting of oral medication by a nurse and not for any other medication administration. The expectation is that the home health nurse will pre-pour patients' oral medications ahead of time and use telemedicine, or telephone call to conduct a brief assessment and prompt patients to take their already pre-poured medications. Please refer to provider bulletins, PB 2020-28 CMAP COVID-19 Response – Bulletin 13: Emergency Temporary Telemedicine Coverage/Telephonic Coverage for Specified Home Health Services and Hospice

Services and PB 2015-07 Clarification of Billing Medication Administration Visit Code and Skilled Nursing Visit Code Related to Pre-pouring of Medication for additional guidance.

15. The nurse will be the one pre-pouring the medications; are home health aides able to call patients and prompt them to take their medications after it has been pre-poured by the nurse?

Response: No, medication prompting services performed by home health aides are not eligible to be performed under the temporary emergency telemedicine or telephone coverage. HCPCS codes T1502 and T1503 include a brief assessment performed by a nurse who will also prompt the HUSKY Health member to take their medications.

16. If the home health aides cannot call patients and prompt them to take their medications, why is there a home health prompting code?

Response: The Department is not advising home health agencies to not perform medication prompting by home health aides service that were prior authorized as part of the care plan. Home health agencies are advised to perform authorized services in the safest manner possible during this public health crisis.

17. Will the Department of Social Services (DSS) follow the CARES Act allowing other health professionals to sign off on home health orders?

Response: Effective April 27, 2020 (or such other effective date of the Connecticut Department of Public Health (DPH) order on the same topic), until the end of the officially declared public health and civil preparedness emergency, Medicaid payment is authorized for otherwise covered home health services that are ordered by advanced practice registered nurses and physician assistants (an expansion of the current requirements, which are limited to orders issued by physicians). This expansion of practitioners is consistent with DPH's order to broaden the scope of practitioners authorized to issue orders for home health services under its home health licensing regulations. DSS will review updates from DPH about the expansion of practitioners authorized to sign home health orders to determine if DSS needs to make any further updates.

18. Has DSS waived prior authorization requirements for outpatient hospital radiology services that are billed using a "C" procedure code?

Response: Yes, during the COVID-19 Temporary Effective Period, prior authorization has been waived on the following "C" procedure codes:

C8900	C8908	C8914	C8933
C8901	C8909	C8918	C8934
C8902	C8910	C8919	C8935
C8903	C8911	C8920	C8936
C8905	C8912	C8931	
C8906	C8913	C8932	

19. Can DSS clarify the use of telemedicine modifiers and Place of Service (POS) requirements when billing for telemedicine or telephonic services?

Response: The following modifiers are required on all claims when services are rendered via telemedicine:

- Modifier "GT" is used when the member's originating site is located in a healthcare facility or office; or
- Modifier "95" is used when the member is located in the home.

Providers should continue to append all other appropriate modifiers on the claim in conjunction with the applicable telemedicine modifier. When services are rendered via telemedicine POS 02 – Telehealth must be appended on the claim. At this time, telephonic services billed with CPT codes 99442 and 99443 do not require a specific modifier and there is no specific POS requirement when services are rendered telephonically (audio only). For dates of service, May 7, 2020 and forward, behavioral health services rendered as telephonic services must include the CR modifier as specified by PB 2020-44.

20. How will inpatient behavioral health admissions be reimbursed for admission dates April 1, 2020 until the Temporary Effective Period is over?

Response: As described in *PB 20-33 - CMAP COVID-19 Response – Bulletin 23: Changes to the Prior Authorization Requirements for Specified Services*, any BH inpatient admission that is billed with Revenue Center Code (RCC) 124 or 126 and/or assigned a DRG of 740-776 (behavioral health) will pay at the hospital's behavioral health per-diem rate. If you have any problems with billing and reimbursement you can send an email to Gainwell Technologies via the hospital email address ctxixhosppay@dx.com.

Any BH inpatient admission approved prior to 4/1/2020 must continue to have the authorization updated through Beacon Health Options, in order to receive the per diem payment.

Please note: All inpatient behavioral health services continue to remain an all-inclusive payment to the hospital; therefore, professional services cannot be billed separately.

21. How will inpatient rehab admissions be reimbursed for admission dates April 1, 2020 until the Temporary Effective Period is over?

Response: As described in *PB 20-33 - CMAP COVID-19 Response – Bulletin 23: Changes to the Prior Authorization Requirements for Specified Service*, any Rehabilitation inpatient admission billed with Revenue Center Code (RCC) 128 and/or assigned a DRG 860 (rehabilitation) will be paid the hospital's Rehab per diem rate. If you have any problems with billing and reimbursement you can send an email to Gainwell Technologies via the hospital email address ctxixhosppay@dx.com.

Any Rehab inpatient admission approved prior to 4/1/2020 must continue to have the authorization updated through Community Health Network of CT (CHNCT), in order to receive the per diem payment.

Please Note: All inpatient rehabilitation services continue to remain an all-inclusive payment to the hospital; therefore, professional services cannot be billed separately.

22. Our in-state group practice has multiple service locations. Due to the COVID-19 health crisis, we have had to close facilities and have moved physicians to some of our other locations that they normally wouldn't work at. We have also had to move physicians around to different locations to cover for sick physicians. Do we have to update the physicians' location in their enrollment every time they change locations in order to bill correctly?

Response: No Providers are to bill using the providers "home" location during the COVID-19 health crisis. Providers will not be required to update their location if they are moving around from location to location treating patients until the state has no longer declared a health emergency.

23. Can providers bill E/M visit based on time limits or MDM limits as covered by Medicare as part of their COVID-19 response?

Response: 6/4/2020 UPDATE: Please see response to FAQ 24 below.

24. Is DSS following Medicare's guidance regarding the Level Selection for Office/Outpatient Evaluation and Management (E/M) Visits When Furnished via Telemedicine?

Response: Yes, during the Temporary Effective Period, DSS will follow Medicare's policy regarding office/outpatient E/M level selection for services furnished via telehealth. On an interim basis, office and outpatient E/M services can be based on MDM or time, with time defined as all of the time associated with the E/M on the day of the encounter. Providers should refer to section "W" of the Medicare and Medicaid Programs; Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency IFR for additional information:

<https://www.federalregister.gov/documents/2020/04/06/2020-06990/medicare-and-medicaid-programs-policy-and-regulatory-revisions-in-response-to-the-covid-19-public>

25. Related to PB 2020-44, the Department issued this bulletin on May 12th with an effective date of sun setting or terminating the use of procedure codes 98967 and 98968 of May 6th. As a provider we had no way of knowing not to bill these codes from May 7th through May 12th, the date of issuance of the provider bulletin. Do providers need to go back and resubmit claims using the new procedure codes for the period between May 7th and May 12th?

Response: In an Important Message issued on May 18, 2020, the Department modified the end dates of procedure codes 98967 and 98968 for behavioral health services from May 6th to May 12th. Providers do not need to modify or resubmit claims for the period of May 7th through May 12th.

26. How should providers bill for a behavioral health telemedicine service that switched to audio-only due to technical difficulties?

Response: If a telemedicine service cannot be completed for any reason and the provider switches to audio-only to complete the service, providers should bill that service in accordance to CMAPs audio-only billing guidance – please see PB 2020-44. Providers may roll up the time spent on telemedicine before the disconnection with the time spent on audio-only to bill the applicable procedure code. A telemedicine claim should not be submitted for these services.

For example: BH Session started as telemedicine was provided for 23 mins, the session could not be completed via telemedicine due to issues with video and went to audio-only for the remaining 37 minutes of the session. The total service that was provided was for 60 minutes. Since the service was completed via audio-only, the provider should bill with 90837 CR modifier.

27. According to PB20-33, During the Temporary Effective Period, all in-state and border hospital admissions do not require PA, after submitting the inpatient behavioral health claims, I received the following Explanation of Benefits (EOB) code 3000 "Prior Authorization Services are Cutback or Exhausted". How should I submit inpatient claims and why did this EOB post?

Response: Any hospital that has requested and received an inpatient behavioral health authorization from Beacon Health Options for admissions after to April 1, 2020 must continue to have the authorization updated with Beacon Health Options for the entire admission. For any claims that hit EOB 3000 between April 1, 2020 and June 1, 2020 or the hospital only received partial payment for the inpatient stay, Gainwell Technologies and Beacon Health Options are working on updating the current authorizations on file. We will notify providers with an important message (IM) when that occurs. As a reminder Prior authorization is not required during the Temporary effective period and hospitals do not need to reach out to request an authorization for the admission.

28. Can a provider amend a patient's medical record after 30 days from the original date of service?

Response: Per provider bulletin (PB) 2014-23: *Timely Completion of Medical Records in the Hospital Setting* and PB 2018-11: *Timely Completion of Medical Records in the Office and Outpatient Settings* medical records must be completed (including authentication by the provider) in as timely a manner as possible but no later than 30 days after a billable inpatient or outpatient visit or procedure. The medical record must be completed sooner if required by any other policy, statute, regulation, or requirement. Effective for dates of service retroactive to March 18, 2020 until the state declares to no longer be in a public health emergency, medical records that have been completed and signed within the 30 day time period may be amended to include additional documentation related to the services rendered on the documented date of service by the provider after the 30 day time period has passed. Examples of additional documentation include but are not limited to, the mode in which the service was rendered (audio-visual telemedicine or audio-only telephonic services).

29. Can residents render audio only services under the primary care exception?

Response: Similar to the guidance referenced in section "M" - Additional Flexibility under the Teaching Physician Regulations regarding the provision of services furnished by a resident without the presence of a teaching physician under the primary care exception - CMS-5531-IFC <https://www.cms.gov/files/document/covid-medicare-and-medicaid-ifc2.pdf>, during the Temporary Effective Period, residents may render audio-only services under the primary care exception to CMAP members. It should be noted that CMAP currently covers procedure codes 99442 and 99443 and providers should refer to Provider Bulletin (PB) 2020-14 and PB 2020-45 for further guidance on billing for audio only services. Subject to all other applicable requirements for reimbursement under the CMAP and unless otherwise noted in the Department's regulations, subsequent Provider Bulletins or below, the CMAP follows Medicare's requirements regarding the primary care exception.

30. Does CMAP reimburse providers for the cost of purchasing personal protective equipment (PPE)?

Response: No, PPE is a necessary component of rendering covered services and is part of the cost of doing business. Therefore, PPE is included as part of the standard CMAP payment and is not separately reimbursable under CMAP. In addition, because PPE is part of CMAP covered services, CMAP providers are prohibited by state and federal requirements from charging members for PPE or any other component of covered services.

Separately, Medicaid providers may be eligible to receive support payments through one or more federal programs, such as the federal Provider Relief Fund available through the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act Provider Relief Fund, the Paycheck Protection Program, and/or Health Care Enhancement Act. Providers must comply with applicable federal requirements in order to be eligible for such payments.

For more information on the Provider Relief Fund, please select the following HHS links and the CMAP Important Message which includes instructions for submission of an application.

Overview:

<https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/for-providers/index.html>,

FAQs:

<https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/faqs/index.html#medicaid-targeted>

CMAP IM:

https://www.ctdssmap.com/CTPortal/Information/Get%20Download%20File/tabid/44/Default.aspx?Filename=CARES+Act+Relief+Fund.pdf&URI=Important_Message%2fCARES+Act+Relief+Fund.pdf

31. What needs to be done when an out-of-state provider that enrolled/joined my group/facility is no longer rendering in-person services to Connecticut Medical Assistance Program (CMAP) members during the public health emergency?

Response: PB 2020-40 - COVID-19 Response Bulletin 34 – Enrollment of CMAP Out-of-State Providers – issued guidance on the enrollment of out-of-state providers who are joining in-state practices and who will be physically rendering in-person services to Connecticut Medical Assistance Program (CMAP) members during the public health emergency.

DSS would like to remind providers that, when those out-of-state providers return to their home states they must 1) be dis-associated from the in-state group/facility and 2) be dis-enrolled.

- 1) To dis-associate a provider, the group/facility may log on to their Secure Web portal account at www.ctdssmap.com, and navigate to the "Maintain Organization Members" panel to dis-associate (i.e. end date) that provider from the group/facility.
- 2) To dis-enroll a provider, submit a signed request on letterhead via email or fax to the Gainwell Technologies Provider Enrollment Unit stating that the out-of-state provider is no longer rendering in-person services to CMAP members and so should be dis-enrolled. Email address: ctproviderenrollment@dxc.com Fax number: 1-877-899-5401

Provider Bulletins:

[PB 2020-10](#) - CMAP COVID-19 Response – Bulletin 1: Emergency Temporary Telemedicine Coverage

[PB 2020-12](#) – CMAP COVID-19 Response – Bulletin 2: Laboratory Testing Coverage

[PB 2020-13](#) – CMAP COVID-19 Response – Bulletin 3: Emergency Pharmacy Program Changes

[PB 2020-14](#) – CMAP COVID-19 Response – Bulletin 4: Expanded Telemedicine and New Audio-Only (Telephonic) Services

[PB 2020-15](#) – CMAP COVID-19 Response – Bulletin 5: Elimination of Copayments for Services Rendered to HUSKY B Members

[PB 2020-17](#) – CMAP COVID 19 Response – Bulletin 6: Emergency Remote Early Intervention Services

[PB 2020-19](#) – CMAP COVID-19 Response – Bulletin 7: Enhanced Care Clinic (ECC) Access Requirements

[PB 2020-21](#) – CMAP COVID-19 Response - Bulletin 14: Emergency Temporary Telehealth Coverage for Specified Dental Services

[PB 2020-23](#) – CMAP COVID-19 Response – Bulletin 8: Emergency Temporary Telemedicine Coverage for Physical Therapy, Occupational Therapy & Speech Therapy Services

[PB 2020-24](#) – CMAP COVID-19 Response – Bulletin 9: Emergency Temporary Telemedicine Coverage for Specified Therapy Services Rendered at Rehabilitation Clinics

[PB 2020-25](#) – CMAP COVID-19 Response – Bulletin 10: Expanded Use of Synchronized Telemedicine for Specified Behavioral Health Group Therapy Services and Autism Spectrum Disorder Services

[PB 2020-26](#) – CMAP COVID-19 Response – Bulletin 11: Emergency School Based Child Health (SBCH) Program Changes

[PB 2020-27](#) – CMAP COVID-19 Response – Bulletin 12: Waiver of Certain Requirements and Temporary Procedural Changes for Home and Community-Based Waiver Programs

[PB 2020-28](#) – CMAP COVID-19 Response - Bulletin 13: Emergency Temporary Telemedicine Coverage/Telephonic Coverage for Specified Home Health Services and Hospice Services

[PB 2020-18](#) – CMAP COVID-19 Response – Bulletin 15: Emergency MEDS Program Changes

[PB 2020-29](#) – CMAP COVID-19 Response – Bulletin 16: Emergency Durable Medical Equipment Changes Pertaining to Customized Wheelchairs

[PB 2020-30](#) – CMAP COVID-19 Response – Bulletin 17: Temporary Changes to Claim Submission for Coagulation Factor Drugs

[PB 2020-32](#) – CMAP COVID-19 Response – Bulletin 18: Temporary Changes to Signature Requirement for Prescription Medications

[PB 2020-31](#) – CMAP COVID-19 Response - Bulletin 19: Emergency ICF-IID Leave Day Changes

[PB 2020-35](#) – CMAP COVID-19 Response – Bulletin 20: TU Modifier – Overtime

[PB 2020-34](#) – CMAP COVID-19 Response – Bulletin 21: Select Added Services to the Emergency Temporary Telemedicine Coverage/Telephonic Coverage for Specified Home Health Services

[PB 2020-36](#) – CMAP COVID-19 Response – Bulletin 22: Meals on Wheels Changes

[PB 2020-33](#) – CMAP COVID-19 Response – Bulletin 23: Changes to the Prior Authorization Requirements for Specified Services

[PB 2020-37](#) – CMAP COVID-19 Response – Bulletin 24: Addition of Laboratory Procedure Codes to the Independent Laboratory Fee Schedule

[PB 2020-39](#) – CMAP COVID-19 Response – Bulletin 25: Non-Emergency Medical Transportation and Non-Emergency Ambulance Transportation

[PB 2020-38](#) – CMAP COVID-19 Response – Bulletin 26: Additional Changes to the Synchronized Telemedicine Program

[PB 2020-40](#) – CMAP COVID-19 Response – Bulletin 34 – Enrollment of CMAP Out-of-State Providers

[PB 2020-42](#) – CMAP COVID-19 Response – Bulletin 27: New COVID-19 Coverage Group for Uninsured Residents

[PB 2020-43](#) – CMAP COVID-19 Response – Bulletin 28: Emergency Medicaid for Non-Citizens

[PB 2020-45](#) – CMAP COVID-19 Response – Bulletin 29: Updated Guidance Regarding Audio-Only Telephone Services and Guidance Regarding the Use of Synchronized Telemedicine Services for Supervision of Resident Services

[PB 2020-44](#) – CMAP COVID-19 Response – Bulletin 30: Updated Audio-Only Behavioral Health (Telephonic) Services - NEW Billing Guidance

[PB2020-47](#) – CMAP COVID-19 Response – Bulletin 31: Updated Synchronized Telemedicine (Audio and Video) Services – for Autism Spectrum Disorder Providers

[PB 2020-48](#) – **REVISED** CMAP COVID-19 Response – Bulletin 32: Services Covered under the Optional Medicaid Coverage Group “COVID-19 Testing Group” for Uninsured Connecticut Residents

[PB 2020-49](#) – CMAP COVID-19 Response – Bulletin 33: Addition of Laboratory Procedure Codes to Various Fee Schedules and Updating the Effective Date of Procedure Code U0001 and U002 Previously Added to the Consolidated Laboratory Fee Schedule

[PB 2020-40](#) – CMAP COVID-19 Response – Bulletin 34: Enrollment of CMAP Out-of-State Providers
[PB 2020-46](#) – CMAP COVID-19 Response – Bulletin 35: Emergency Updated Telemedicine Guidance Pertaining to Customized Wheelchairs
[PB 2020-50](#) – CMAP COVID-19 Response – Bulletin 36: Wheelchair Assessments Rendered Via Synchronized Telemedicine by Physical and Occupational Therapists
[PB 2020-53](#) – CMAP COVID-19 Response – Bulletin 37: Reauthorizations of Home Health Services During the Temporary Effective Period as a Result of the COVID-19 Public Health Emergency
[PB 2020-54](#) – CMAP COVID-19 Response – Bulletin 38: Increase in Inpatient Hospital Reimbursement for COVID-19 Claims Paid under the All Patient Refined-Diagnosis Related Group (DRG)
[PB 2020-60](#) – CMAP COVID-19 Response – Bulletin 39: Modification of Minimum Weekly Hour and Time Study Requirements for Adult Mental Health Private Non-Medical Institutions (PNMIs)
[PB 2020-66](#) – CMAP COVID-19 Response – Bulletin 40: Temporary Rate Increase for Non-Sterile Gloves
[PB 2020-68](#) – CMAP COVID-19 Response – Bulletin 41: Temporary Flexibility of Face-to-Face Requirements for Home Health Evaluations/Assessments
[PB 2020-84](#) – CMAP COVID-19 Response - Bulletin 42: Clarifying Guidance for Speech and Language Pathology Telemedicine Services Stated in PB 2020-23 and 2020-24
[PB 2020-80](#) – CMAP COVID-19 Response – Bulletin 45: Emergency SBCH Program Changes
[PB 2020-85](#) – CMAP COVID-19 Response – Bulletin 43: Updates to the Temporary Telemedicine Coverage for Therapy Services Billed by Home Health Agencies/Access Agencies
[PB 2020-87](#) – CMAP COVID-19 Response – Bulletin 44: Updated Telemedicine Guidance for Physical Therapy and Occupational Therapy Services

Important Messages:

[Attention Autism Waiver Service Providers: COVID-19 Response Bulletin 12 \(Posted 3/30/20\)](#)
[Attention All Providers: Clarification of Provider Bulletin 2020-44 \(Posted 5/18/20\)](#)
[Attention Primary Care Providers: Upcoming Provider Training Supporting Primary Care Clinicians to Address COVID-19 Behavioral Health Issues \(Posted 6/2/20\)](#)
[Attention All Providers: Diagnosis Code Requirement for COVID-19 Testing Group Claims \(Posted 6/26/20\)](#)
[Attention Providers: Pre-Registration for Providers Interested in Receiving and Administering COVID-19 Vaccines \(Posted 9/21/20\)](#)

COVID-19 Response Gainwell Technologies Alternate Call Center and Provider Enrollment Contact Information:

Provider Assistance Center:

If providers are experiencing extended call wait times, providers may email the provider assistance call center with their question at ctdssmap-provideremail@dxc.com. Please be sure to include your name and phone number with your inquiry.

Please note, The provider assistance center does not verify client eligibility for current dates of service. Providers need to log into their secure web portal account at www.ctdssmap.com in order to verify a client's eligibility. Providers are reminded that the self service functions including Client eligibility, Web Claim Submission, Claims Status Inquiry, Paid Claim Adjustments, Pharmacy Prior Authorization Request Submissions and Prior Authorization status requests are available to providers through their secure Web portal account.

Client Assistance Center

If clients are experiencing extended call wait times, clients may email the client assistance call center with their question at webmaster-ctmedprog@dxc.com. Please be sure to include your name and phone number with your inquiry.

Clients inquiring about a claim denial due to third party liability on their client record that is outdated should contact Health Management Systems at 1-866-277-4271.

Clients inquiring about a claim denial due to the client not being eligible, will need to contact the DSS Client Information Line and Benefits Center at 1-855-626-6632 (TTD/TTY 1-800-842-4524).

Clients requesting a replacement ID card will need to call Husky Health at 1-800-859-9889 or visit the www.ctgov/husky Web site.

Pharmacy Prior Authorization Assistance Center

Providers with access to the secure web portal can submit pharmacy prior authorization requests electronically as well as check prior authorization status. Please refer to provider bulletin (2019-70) titled Pharmacy Web Prior Authorization for further instructions on how to submit pharmacy prior authorizations via the secure web portal. As a reminder, please access www.ctdssmap.com and click on pharmacy for information including the preferred drug listing and prior authorization forms.

Provider Enrollment

Providers with questions related to a provider enrollment matter are encouraged to email their question to the provider enrollment email box at ctproviderenrollment@dxc.com, or providers may fax their question to 1-877-899-5401.

Providers who are submitting follow on documents to Gainwell Technologies for current enrollment or re-enrollment ATNs may fax the documents to 1-877-899-5401 or email them to ctproviderenrollment@dxc.com. Please be sure to include your ATN on each document page.

Claims/Financial Team

Providers who wish to submit Hysterectomy Consent Forms, Sterilization Consent Forms or Electronic Claim Attachments may fax the documents to 1-860-986-7995 or email them to ctxix-claimattachments@dxc.com.

Providers who wish to submit Trauma Questionnaire Responses may fax them to 1-833-577-3519 or email them to CTXIX-TraumaMailbox@dxc.com.

APPENDIX 1:
ELIGIBLE PROCEDURE CODES UNDER COVID 19
TELEMEDICINE/TELEPHONIC COVERAGE

This spreadsheet lists the procedure codes, and when applicable the revenue center codes that are eligible to be billed when performed as via telemedicine (synchronized audio and visual) or telephonically (audio-only) during the Temporary Effective Period in response to COVID-19. Providers must refer to the corresponding provider bulletins for billing guidance, including effective dates and applicable fee schedules. All provider bulletins, fee schedules and FAQs can be found on the CMAP Website, www.ctdssmap.com.

	RCC * (if applicable)	Procedure Code *	Short Descriptor	Eligible Providers	Telemedicine (TM)/ Telephonic (TP)/ Both (B)	Modifier Needed	PB #
<u>Psychiatric Diagnostic Evaluations</u>							
	900	90791	Psych diag eval	Physician, PA, APRN, Psychologist, SBHC, BH Clinician, BH Clinic, Medical Clinic, Rehab Clinic, Outpatient Hospital, CDH, SBCH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-10 20-26 20-44
	900	90792	Psych diag eval w/E/M	Physician, PA, APRN, BH Clinic, Medical Clinic, SBHC, Rehab Clinic, Outpatient Hospital, CDH, SBCH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-10 20-26 20-44
<u>Psychotherapy</u>							
	914	90832	Psychotherapy 30 mins.	Physician, PA, APRN, Psychologist, SBHC, BH Clinician, BH Clinic, Medical Clinic, Rehab Clinic, Outpatient Hospital, CDH, SBCH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-26 20-44
	914	90833	Psychotherapy w/ E/M 30 mins.	Physician, PA, APRN, BH Clinic, Medical Clinic, SBHC, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-44
	914	90834	Psychotherapy 45 mins.	Physician, PA, APRN, Psychologist, SBHC, BH Clinician, BH Clinic, Medical Clinic, Rehab Clinic, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-44
	914	90836	Psychotherapy w/ E/M 45 mins.	Physician, PA, APRN, BH Clinician, BH Clinic, Medical Clinic, SBHC, Rehab Clinic, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-44
	914	90837	Psychotherapy 60 mins.	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, Medical Clinic, SBHC, Rehab Clinic, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-44

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	914	90838	Psychotherapy w/ E/M 60 mins.	Physician, PA, APRN, BH Clinic, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-44
Other Psychotherapy							
	916	90846	Family psytx w/o pt 50 min	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, Medical Clinic, SBHC Rehab Clinic, Outpatient Hospital, CDH, ECC	TM B (effective 5/7/2020)	Yes	20-14 20-44
	916	90847	Family psytx w/pt	Physician, PA, APRN, SBHC, Psychologist, BH Clinician, BH Clinic, Medical Clinic, Rehab Clinic, Outpatient Hospital, CDH, SBCH, ECC	TM B (effective 5/7/2020)	Yes	20-09 20-26 20-44
	916	90849	Multiple family group psytx	Physician, PA, APRN, Psychologist, BH Clinic, BH Clinician, BCBA, Outpatient Hospital, CDH, ECC	TM	Yes	20-25
	915	90853	Group psychotherapy	Physician, PA, APRN, Psychologist, SBHC, BH Clinic, ECC, BH Clinician, Rehab Clinic, BCBA, Outpatient Hospital, CDH, SBCH,	TM	Yes	20-25 20-26
End-Stage Renal Disease Services (ESRD)							
		90951	ERSD, 4 or more f2f w/ pt<2 yrs.	Physician, APRN, PA	TM	Yes	20-38
		90952	ERSD, 2-3 f2f	Physician, APRN, PA	TM	Yes	20-38
		90954	ERSD, 4 or more f2f w/ pt 2-11 yrs.	Physician, APRN, PA	TM	Yes	20-38
		90955	ERSD, 2-3 f2f	Physician, APRN, PA	TM	Yes	20-38
		90957	ERSD, 4 or more f2f w/ pt 12-19 yrs.	Physician, APRN, PA	TM	Yes	20-38
		90958	ERSD, 2-3 f2f	Physician, APRN, PA	TM	Yes	20-38
		90960	ERSD, 2-3 f2f	Physician, APRN, PA	TM	Yes	20-38
Special Otorhinolaryngologic Services							
	441	92507	Speech/hearing therapy	SLP, Rehab Clinic, Outpatient Hospital, SBCH	TM	Yes	20-23 20-24 20-26

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	444	92521	Evaluation of speech fluency	SLP, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	444	92522	Evaluate speech production	SLP, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	444	92523	Evaluation of speech sound production w/ evaluation of language comprehension and expression	SLP, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
<u>Developmental/Behavioral Screening and Testing</u>							
		96110	Developmental screen w/score	Physician, PA, APRN, Psychologist, BH Clinician, Medical Clinic, SBHC	TM	Yes	20-38
		96112	Devel tst phys/qhp 1st hr	Physician, PA, APRN, Psychologist, BH Clinician	TM	Yes	20-38
		96113	Devel tst phys/qhp ea add	Physician, PA, APRN, Psychologist, BH Clinician	TM	Yes	20-38
		96127	Brief emotional/behav assmt	Physician, PA, APRN, Psychologist, BH Clinician, Medical Clinic, SBHC	TM	Yes	20-38
<u>Psychological/Neurophysical Testing</u>							
	918	96116	Nubhvl xm phys/qhp 1st hr	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96121	Nubhvl xm phy/qhp ea addl hr	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
<u>Testing Evaluation Services</u>							
	918	96130	Psycl tst eval phys/qhp 1st	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96131	Psycl tst eval phys/qhp ea	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96132	Nrpsyc tst eval phys/qhp 1st	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96133	Nrpsyc tst eval phys/qhp ea	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
<u>Testing Administration and Scoring</u>							

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	918	96136	Psycl/nrpsyc tst phy/qhp 1st	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96137	Psycl/nrpsyc tst phy/qhp ea	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Outpatient Hospital, CDH	TM	Yes	20-38
	918	96138	Psycl/nrpsyc tech 1st	Physician, PA, APRN	TM	Yes	20-38
	918	96139	Psycl/nrpsyc tst tech ea	Physician, PA, APRN	TM	Yes	20-38
<u>Health Behavior Assessment and Intervention</u>							
		96156	Pt-focused hlth risk assmt	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96158	Hlth bhv ivntj indiv 1st 30	Physician, PA, APRN, Psychologist, BH Clinic, ECC, Medical Clinic, SBHC, Outpatient Hospital, CDH	TM	Yes	20-38
		96159	Hlth bhv ivntj indiv 1st 30	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96160	Pt-focused hlth risk assmt	Physician, PA, APRN	TM	Yes	20-38
		96161	Caregiver health risk assmt	Physician, PA, APRN	TM	Yes	20-38
		96164	Hlth bhv ivntj grp 1st 30	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96165	Hlth bhv ivntj grp ea addl	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96167	Hlth bhv ivntj fam 1st 30	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		97168	Hlth bhv ivntj fam ea addl	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96170	Hlth bhv ivntj fam wo pt 1st	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
		96171	Hlth bhv ivntj fam w/o pt ea	Physician, PA, APRN, Psychologist, Medical Clinic, SBHC	TM	Yes	20-38
<u>Modalities</u>							
	421/431	97010	Hot or cold packs therapy	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97012	Mechanical traction therapy	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24

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	421/431	97014	Electric stimulation therapy	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97016	Vasopneumatic device therapy	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97018	Paraffin bath therapy	Physician, PA, APRN, PT, OT	TM	Yes	20-23
	421/431	97022	Whirlpool therapy	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
<u>Therapeutic Procedures</u>							
	421/431	97110	Therapeutic exercises	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital, SBCH	TM	Yes	20-23 20-24 20-26
	421/431	97112	Neuromuscular reeducation	Physician, PA, APRN, PT, OT Rehab Clinic/ Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97113	Aquatic therapy/exercises	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97129	Ther ivntj 1st 15 min	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
	421/431	97130	Ther ivntj ea addl 15 min	Physician, PA, APRN, PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-23 20-24
<u>Adaptive Behavior Assessments</u>							
	919	97153	Adaptive behavior tx by tech	Physician, PA, APRN, BH Clinician, Psychologist, ASD Provider, BCBA	TM B (effective 5/7/2020)	Yes	20-14
<u>Therapeutic Procedures</u>							
	421/431	97533	Sensory integration	Physician, PA, APRN, Rehab Clinic, Outpatient Hospital	TM	Yes	20-24
	421/431	97542	Wheelchair management , each 15 min	PT, OT, Rehab Clinic, Outpatient Hospital	TM	Yes	20-50
<u>Non-Face-to-Face Nonphysician Services</u>							

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	914	98967	Telephone assessment & mgt, 11-20 min	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, ECC, Medical Clinic, Rehab Clinic, SBHC, Outpatient Hospital	TP DOS 3/18/2020 - 5/12/2020	N/A	20-14 20-38 20-44
	914	98968	Telephone assessment & mgt, 20-30 min	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, ECC, Medical Clinic, Rehab Clinic, SBHC, Outpatient Hospital	TP DOS 3/18/2020 - 5/12/2020	N/A	20-14 20-38 20-44
<u>Evaluation and Management-New Patient ***</u>							
	919	99201	Office/outpatient visit new, 10 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99202	Office/outpatient visit new, 20 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99203	Office/outpatient visit new, 30 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99204	Office/outpatient visit new, 45 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99205	Office/outpatient visit new, 60 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
<u>Evaluation and Management-Established Patient ***</u>							

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	919	99211	Office/outpatient visit est, 5 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99212	Office/outpatient visit est, 10 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99213	Office/outpatient visit est, 15 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99214	Office/outpatient visit est, 25 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
	919	99215	Office/outpatient visit est, 40 mins.	Physician, PA, APRN, CNM, Podiatrist, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital, CDH	TM	Yes	20-10 20-38
<u>Hospital Observation Care Discharge Services</u>							
		99217	Observation care discharge	Physician, PA, APRN, CNM	TM	Yes	20-38
<u>Initial Observational Care-New & Established</u>							
		99218	Initial observation care	Physician, PA, APRN, CNM	TM	Yes	20-38
		99219	Initial observation care	Physician, PA, APRN, CNM	TM	Yes	20-38
		99220	Initial observation care	Physician, PA, APRN, CNM	TM	Yes	20-38
<u>Subsequent Hospital Care</u>							
		99231	Subsequent hospital care, 15 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99232	Subsequent hospital care, 25 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99233	Subsequent hospital care, 35 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
<u>Hospital Discharge Services</u>							
		99238	Hospital discharge day	Physician, PA, APRN, CNM	TM	Yes	20-38
		99239	Hospital discharge day	Physician, PA, APRN, CNM	TM	Yes	20-38

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<u>Office or Other Outpatient Consultations-New of Established Patient</u>							
		99241	Office consultation, 15 mins.	Physician, PA, APRN, CNM, ECC	TM	N/A	20-38
		99242	Office consultation, 30 mins.	Physician, PA, APRN, CNM, ECC	TM	N/A	20-38
		99243	Office consultation, 40 mins.	Physician, PA, APRN, CNM, ECC	TM	N/A	20-38
		99244	Office consultation, 60 mins.	Physician, PA, APRN, CNM, ECC	TM	N/A	20-38
		99245	Office consultation, 80 mins.	Physician, PA, APRN, CNM, ECC	TM	N/A	20-38
<u>Inpatient Consultations-New of Established Patient</u>							
		99251	Inpatient consultation, 20 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99252	Inpatient consultation, 40 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99253	Inpatient consultation, 55 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99254	Inpatient consultation, 80 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
		99255	Inpatient consultation, 110 mins.	Physician, PA, APRN, CNM	TM	Yes	20-38
<u>Emergency Department Services-New & Established Patient</u>							
		99281	Emergency dept visit-Level 1	Physician, PA, APRN, CNM	TM	Yes	20-38
		99282	Emergency dept visit-Level 2	Physician, PA, APRN, CNM	TM	Yes	20-38
		99283	Emergency dept visit-Level 3	Physician, PA, APRN, CNM	TM	Yes	20-38
		99284	Emergency dept visit-Level 4	Physician, PA, APRN, CNM	TM	Yes	20-38
		99285	Emergency dept visit-Level 5	Physician, PA, APRN, CNM	TM	Yes	20-38
<u>Critical Care Services</u>							
		99291	Critical care first hour	Physician, PA, APRN	TM	Yes	20-38
		99292	Critical care addl 30 min	Physician, PA, APRN	TM	Yes	20-38
<u>Initial Nursing Facility Care-New or Established</u>							
		99304	Nursing facility care init	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
		99305	Nursing facility care init	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
		99306	Nursing facility care init	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
<u>Subsequent Nursing Facility</u>							
		99307	Subsequent nursing facility care, 10 mins.	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
		99308	Subsequent nursing facility care, 15 mins.	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
		99309	Subsequent nursing facility care, 25 mins.	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38

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		99310	Subsequent nursing facility care, 35 mins.	Physician, PA, APRN, CNM, Podiatrist	TM	Yes	20-38
<u>Nursing Facility Discharge Services</u>							
		99315	Nursing fac discharge day	Physician, PA, APRN, Podiatrist	TM	Yes	20-38
		99316	Nursing fac discharge day	Physician, PA, APRN, Podiatrist	TM	Yes	20-38
<u>Domiciliary, Rest Home or Custodial Care Services-New Patient</u>							
		99324	Domicil/r-home visit new pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	
		99325	Domicil/r-home visit new pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	
		99326	Domicil/r-home visit new pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	
		99327	Domicil/r-home visit new pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
		99328	Domicil/r-home visit new pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
<u>Domiciliary, Rest Home or Custodial Care Services-Established Patient</u>							
		99334	Domicil/r-home visit est pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
		99335	Domicil/r-home visit est pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
		99336	Domicil/r-home visit est pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
		99337	Domicil/r-home visit est pat	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
<u>Domiciliary, Rest Home or Home Care Plan Oversight Services</u>							
		99339	Domicil/r-home care supervis	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	
<u>Prolonged Service w/Direct Patient Contact</u>							
		99354	Prolonged E/M or psychotherapy, 1st hr.	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
		99355	Prolonged E/M or psychotherapy, addtl. 30 mins.	Physician, PA, APRN, CMN, Podiatrist	TM	Yes	20-38
<u>Preventive Medicine Services-New Patient</u>							
		99381	Init pm e/m new pat infant	Physician, PA, APRN, Medical Clinic, SBHC	TM	Yes	20-38
		99382	Init pm e/m new pat 1-4 yrs	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99383	Prev visit new age 5-11	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99384	Prev visit new age 12-17	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38

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		99385	Prev visit new age 18-39	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99386	Prev visit new age 40-64	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99387	Init pm e/m new pat 65+ yrs	Physician, PA, APRN, Medical Clinic, SBHC	TM	Yes	20-38
<u>Preventive Medicine Services-Established Patient</u>							
		99391	Per pm reeval est pat infant	Physician, PA, APRN, Medical Clinic, SBHC	TM	Yes	20-38
		99392	Prev visit est age 1-4	Physician, PA, APRN, Medical Clinic, SBHC	TM	Yes	20-38
		99393	Prev visit est age 5-11	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99394	Prev visit est age 12-17	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99395	Prev visit est age 18-39	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99396	Prev visit est age 40-64	Physician, PA, APRN, Medical Clinic, SBHC, Family Planning Clinic	TM	Yes	20-38
		99397	Per pm reeval est pat 65+ yr	Physician, PA, APRN, Medical Clinic, SBHC	TM	Yes	20-38
<u>Behavioral Change Interventions, Individual</u>							
	914	99406	Behav chng smoking 3-10 min	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital	TM	Yes	20-38
	914	99407	Behav chng smoking > 10 min	Physician, PA, APRN, Psychologist, BH Clinician, BH Clinic, ECC, Medical Clinic, SBHC, Family Planning Clinic, Outpatient Hospital	TM	Yes	20-38
		99408	Audit/dast 15-30 min	Physician, PA, APRN, Family Planning Clinic	TM	Yes	20-38

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		99409	Audit/dast over 30 min	Physician, PA, APRN, Family Planning Clinic	TM	Yes	20-38
<u>Non-Face-to-Face Services-Telephone Services</u>							
		99442	Physician telephone patient service, 11-20 minutes of medical discussion	Physician, PA, APRN, CNM, Medical Clinic, SBHC, Family Planning Clinic, BH Clinic, ECC	TP	N/A	20-14
		99443	Physician telephone patient service, 21-30 minutes of medical discussion	Physician, PA, APRN, CNM, Medical Clinic, SBHC, Family Planning Clinic, BH Clinic, ECC	TP	N/A	20-14
<u>Inpatient Neonatal and Pediatric Critical Care</u>							
		99468	Neonate crit care initial	Physician, PA, APRN	TM	Yes	20-38
		99469	Neonate crit care subsq	Physician, PA, APRN	TM	Yes	20-38
		99471	Ped critical care initial	Physician, PA, APRN	TM	Yes	20-38
		99472	Ped critical care subsq	Physician, PA, APRN	TM	Yes	20-38
		99475	Ped crit care age 2-5 init	Physician, PA, APRN	TM	Yes	20-38
		99476	Ped crit care age 2-5 subsq	Physician, PA, APRN	TM	Yes	20-38
		99477	Initial Day Hospital neonate care	Physician, PA, APRN	TM	Yes	20-38
<u>Direct Observation Services (Tuberculosis)</u>							
		G0493	Skilled services of registered nurse (RN) for observation and assessment, 15 mins.	Local Health Dept.	TM	Yes	20-38
		G0494	Skilled services of licensed practical nurse (LPN) for observation and assessment, 15 mins.	Local Health Dept.	TM	Yes	20-38
		G9012	Other specified case management service not elsewhere classified	Local Health Dept.	TM	Yes	20-38
<u>Behavioral Health</u>							
	906	H0015	Intensive Outpatient Program – Chemical Dependency	Outpatient Hospital	TM	Yes	20-25

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TELEMEDICINE/TELEPHONIC COVERAGE**

	RCC * (if applicable)	Procedure Code *	Short Descriptor	Eligible Providers	Telemedicine (TM)/ Telephonic (TP)/ Both (B)	Modifier Needed	PB #
	919	H0031	Mental Health Assessment	Physician, PA, APRN, BH Clinic, ECC, Psychologist, BH Clinician, ASD Providers, BCBA, SBCH, Outpatient Hospital	TM B (effective 5/18/2020)	Yes	20-26 20-47
	913	H0035	Partial Hospitalization Program	BH Clinics, Outpatient Hospital	TM	Yes	20-25
	907	H2012	Behavioral health day treatment, per hour	BH Clinic, Outpatient Hospital	TM B (effective 5/7/2020)	Yes	20-14
		H2013	Adult Day Treatment	BH Clinics	TM	Yes	20-25
	919	H2014	Skills Training and Development	Physician, PA, APRN, Psychologist, BH Clinician, Rehab Clinic, SBCH, ASD Providers, Outpatient Hospital, BH Clinic, ECC	TM B (effective 5/7/2020)	Yes	20-14 20-26
		H2019	Therapeutic behavioral services, per 15 minutes	BH Clinic	TM B (effective 5/7/2020)	Yes	20-14
	905	S9480	Intensive Outpatient Program - Psychiatric	BH Clinic, Outpatient Hospital	TM	Yes	20-25
		S9484	Crisis intervention mental health services, per hour	BH Clinic	TM B (effective 5/7/2020)	Yes	20-14 20-44
		S9485	Crisis intervention mental health services, per diem	BH Clinic	TM B (effective 5/7/2020)	Yes	20-14 20-44
		T1016	Case management, 15 minutes	Physician, PA, APRN, BH Clinician, Psychologist, BH Clinic	TM B (effective 5/7/2020)	Yes	20-14
		T1017	Targeted case management, 15 minutes	BH Clinic	TM B (effective 5/7/2020)	Yes	20-14
<u>Home Health Services (Medical, Behavioral Health and Therapy Services)</u>							

APPENDIX 1:
ELIGIBLE PROCEDURE CODES UNDER COVID 19
TELEMEDICINE/TELEPHONIC COVERAGE

	RCC * (if applicable)	Procedure Code *	Short Descriptor	Eligible Providers	Telemedicine (TM)/ Telephonic (TP)/ Both (B)	Modifier Needed	PB #
	580	G0151	Services performed by a qualified physical therapist in the home health or hospice setting, each 15 minutes	Home Health Agency	TM	N/A	20-34
	580	G0152	Services performed by a qualified occupational therapist in the home health or hospice setting, each 15 minutes.	Home Health Agency	TM	N/A	20-34
	580	G0153	Services performed by a qualified speech-language pathologist in the home health or hospice setting, each 15 minutes	Home Health Agency	TM	N/A	20-34
	580	G0162	Skilled services by a registered nurse (RN) for management and evaluation of the plan of care; each 15 minutes	Home Health Agency	TM	Yes	20-34
	580	S9123	Nursing Care in Home by Registered Nurse, per hour	Home Health Agency	B	Yes	20-34
	580	S9124	Nursing Care in Home by Licensed Practical Nurse, per hour	Home Health Agency	B	Yes	20-34
	580	T1002	RN services, up to 15 minutes	Home Health Agency	B	Yes	20-34
	580	T1003	LPN/LVN services, up to 15 minutes	Home Health Agency	B	Yes	20-34
	580	T1502	Admin of oral intramuscular and/or subcutaneous medication, per visit	Home Health Agency	B	Yes	20-28
	580	T1503	Admin of medication, other than oral and/or injectable, per visit	Home Health Agency	B	Yes	20-28
Therapy Services							
	421	N/A	Physical Therapy	Home Health Agency	TM	N/A	20-28
	431	N/A	Occupational Therapy	Home Health Agency	TM	N/A	20-28
	441	N/A	Speech Pathology	Home Health Agency	TM	N/A	20-28
	444	N/A	Speech Pathology Evaluation	Home Health Agency	TM	N/A	20-34

**APPENDIX 1:
ELIGIBLE PROCEDURE CODES UNDER COVID 19
TELEMEDICINE/TELEPHONIC COVERAGE**

	RCC * (if applicable)	Procedure Code *	Short Descriptor	Eligible Providers	Telemedicine (TM)/ Telephonic (TP)/ Both (B)	Modifier Needed	PB #
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* RCC-Revenue Center Codes (which should be billed by home health agencies, CDH and outpatient hospitals only)

** FQHC are able to bill for services within their scope of service and a valid procedure code with HCPCS Code: T1015

*** BH Clinic and Outpatient Hospital can only bill for these services when billing for medication management service only.

LEGEND:

PA-Physician Assistant, APRN-Advanced Practiced Registered Nurse, CNM-Certified Nurse Midwife, SLP-Speech & Language Pathologist, PT-Physical Therapist, OT-Occupational Therapist, BH Clinician-Behavioral Health Clinician (licensed alcohol and drug counselor, licensed marital and family therapist, licensed clinical social worker or licensed professional counselor), ASD Provider-Autism Spectrum Disorder Provider, BCBA-Board Certified Behavior Analyst, BH Clinic-Behavioral Health Clinic, CDH-Outpatient Chronic Disease Hospital, SBCH-School Based Child Health Program, ECC-Enhanced Care Clinic, SBHC-School-Based Health Center